

Mi9 Retail Software for Hardware, Home Improvement, and Building Supply Retailers

Enhance Efficiency and Profitability
with Mi9 Retail Technology



Real-Time Inventory

Rely on real-time data across all aspects of your products, vendors, customers, and locations. Instantly access SKU details, efficiently manage orders and transfers. Maintain accurate inventory positions throughout your enterprise ensuring optimal stock levels and new sales opportunities.



Empowered Staff

Mi9 Retail provides your team with the tools they need to excel. Intuitive features make it easy for your staff to embrace technology enabling them to work more efficiently and confidently with the right data and resources at their fingertips.

Order Management

Collaborate with vendors to purchase products and manage omni-channel customer orders. Mi9 Retail seamlessly integrates with third-party applications via APIs and EDI, allowing you to optimize inventory through real-time, bi-directional data management.

Personalized Support

We are committed to helping your business thrive. Whether it is POS, inventory management, or eCommerce, we offer industry expertise and tailored solutions designed to simplify operations for you and your team.

Mi9 Retail is a cloud-based retail management system designed specifically for hardware retailers. We deliver an easy-to-use, innovative platform that enhances both efficiency and profitability. With over 30 years of retail industry expertise, Mi9 provides secure and intuitive functionality, backed by exceptional support.

Mi9 Retail is committed to innovation and customer service.

Mi9 Merchant

Our merchandise management platform features Master Data (Product, Location, Vendor, Customer), Mobile Inventory, Purchasing, Pricing, Promotions, Sales Audit, Invoice Matching, Inventory Daybook, Stock Ledger, Physical Inventory, Allocations, Replenishment, and Customer Order Management.

Mi9 Point of Sale

Mi9 Store Point of sale caters to Hardline retailers (Hardware & Building Supply) with DIY clients and Contractors requiring personalized services and engagement.

Mi9 eCommerce

Our eCommerce platform serves both D2C and B2B retailers, providing a unified system to manage products, orders, and customers with over 1,000 configurable features.

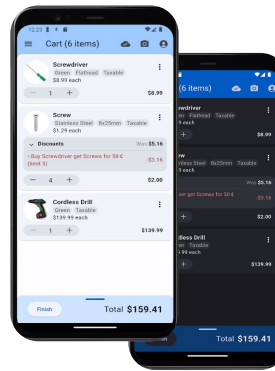
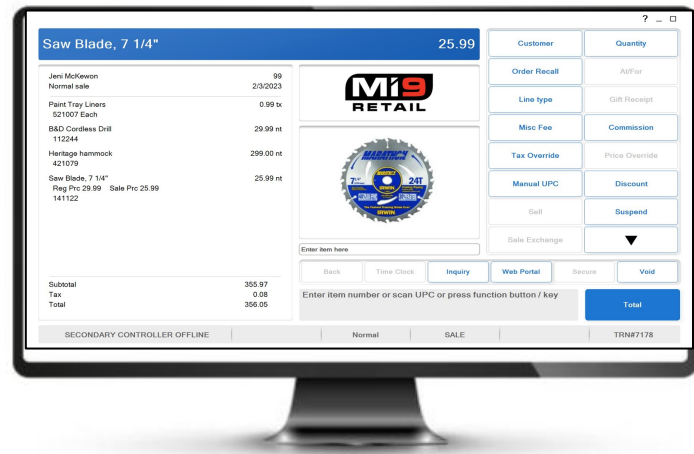
Mi9 Intelligence

A retail analytics platform that provides actionable analytics, role-based dashboards, KPIs reports and ad hoc discovery capabilities delivered via a secure cloud infrastructure.

Mi9 Retail Software for Hardware, Home Improvement, and Building Supply Retailers

Decades of industry expertise empower us to help your business succeed:

- Deliver prompt and efficient service to DIY customers and contractors.
- Manage costs, increase revenue, and optimize your head office, franchise, and store operations.
- Protect your data and business with Mi9 Cloud and Google's top-tier cloud security.
- Oversee head office, in-store, and online operations from a unified platform.
- Gain insights with intuitive dashboards and reports for informed decision-making.



Maximize Efficiency and Profitability:

DIY, CONTRACTOR, and B2B FEATURES

Boost employee productivity with a comprehensive solution that is a one-stop launch pad for omni-channel, multi-store hardware retailers. Mi9 Retail supports your key customer segments with flexible pricing models, including contract pricing and cost-plus percentage, we deliver the ability to assign authorized signers to accounts and enable the linking of jobs and requisition numbers to transactions.

OFFLINE CAPABILITIES

Hardware retailers need the ability to continue to transact to provide access to their products when natural disasters occur. Mi9 Store supports virtually all capabilities as are available when online to ensure a sale is never lost.

MOBILE POS & SELF-CHECKOUT

Seamlessly switch between Mobile POS, Self Checkout and Cashier driven modes, enabling sales associates and customers to adapt as labor, transaction location and store traffic dictates.

HARDWARE RETAILER SPECIFIC FUNCTIONALITY

Serial number capture, multiple selling units, special order, rental, selling restrictions, estimate generation, delivery and Seljx integration for project planning.

About Mi9 Retail

Mi9 Retail was launched in 2002 when the founders identified a market need for a world-class retail management system to serve complex, high SKU-volume businesses. Mi9 Retail is a leading provider of software solutions that helps retailers effectively run and grow their businesses. Mi9 Retail is committed to innovation and customer service.

Mi9 Retail mission is to develop great software that delights end users by excelling in design and functionality. Mi9 Retail offers a complete suite of software solutions that include merchandise management, point of sale, business intelligence, sales audit, invoice matching, order management, and e-commerce – all connected to a common retail analytics platform.